



# MARK FEST PRESALE SIGNUP TERMS AND CONDITIONS

By filling out the form below to reserve up to two tickets for the pre-sale of event tickets, you agree to the following terms and conditions:

## 1. Reservation Process:

- a. The reservation form must be filled out completely and accurately to reserve tickets.
- b. Each person can reserve up to two tickets under their name.
- c. Reservations are subject to availability and are not guaranteed until confirmed.

## 2. Pre-sale Ticket Release:

- a. Pre-sale tickets will be released on 1st June.
- b. Reservation holders will have priority access to purchase tickets during the pre-sale period.
- c. Failure to claim, pay for, and collect reserved pre-sale tickets by 14th June will result in the release of reserved tickets back into the general sale pool.

## 3. General Sale Release:

- a. Tickets not reserved during the pre-sale period will be available for general sale release on 15th June.
- b. Additional tickets beyond the two reserved tickets may be purchased from the general sale, subject to availability.

## 4. Mailing List:

- a. By signing up for the pre-sale event tickets, you consent to be added to our mailing list.
- b. You may receive updates, promotions, and other information related to the event and future events via email.
- c. You have the option to unsubscribe from the mailing list at any time.

## 5. Payment and Collection:

- a. All ticket purchases must be paid for in full when collecting your tickets.
- b. Payment methods accepted will be specified during the reservation process.
- c. Reserved tickets must be collected by the specified deadline or they will be released back into the general sale.

## 6. Refunds and Exchanges:

- a. All ticket sales are final, and no refunds will be issued except in cases of event cancellation or rescheduling.
- b. Tickets are non-transferable and but may be resold.

## 7. Limitation of Liability:

- a. The event organisers are not liable for any loss, injury, or damage sustained by attendees during the event.
- b. Attendees participate in the event at their own risk.

## 8. Multiple Reservations:

- a. Each email address may be used to make multiple reservations for up to two tickets per reservation.
- b. In the event of excessive reservations, the organisers reserve the right to release only two tickets per name, regardless of the number of reservations made.
- c. The organisers may, at their discretion, permit the release of all reserved pre-sale tickets if sufficient availability allows, but this is subject to change based on demand and availability.

By submitting the reservation form, you acknowledge that you have read, understood, and agreed to abide by these terms and conditions. The event organisers reserve the right to modify these terms and conditions at any time without prior notice.