

WHITE HORSE INN

FRONT OF HOUSE VACANCY

Role: Front of House Supervisor

Hours: Part time/Full time

Reports to: Front of House manager

We are looking for an experience individual to join our front of house (FOH) team and supervise a small tight knit team of staff on a part time basis, which can develop into a full-time position if the person is willing and wants to expand their role within the business. Pay will be commensurate to experience and performance.

JOB DESCRIPTION

Essentially as a supervisor you will be responsible for making sure all other FOH staff are doing what they are meant to be doing, keeping level headed, logistical and being able to solve problems the staff and customers may bring to your attention. Dealing with bookings in person and over the phone, and looking after the FOH staff and customers on-site.

Although the job will entail working mainly behind our bar, we all work as a team and help each other out, so you will be required to wait on tables, bartend, take payment, clean and prepare coffee – just as everyone else does who works out in the FOH.

The pub is usually very busy on weekends, especially Sundays, so a cool head is needed to work in a sometimes challenging and fast paced environment. You will need to think on your feet, and sometimes must make quick decisions, so problem solving qualities are ideal.

ESSENTIAL REQUIREMENTS

Must be 18 years old or older

Must be good at working as part of a team

Ability to work independently

Good initiative and problem-solving qualities are desirable

Flexible on days you can work

Must be able to work weekends, some week nights when required

Front of house/bar/waiting experience

Great interpersonal skills, great customer service and the ability to communicate well with customers as well as colleagues

BENEFICIAL REQUIREMENTS

Availability to work week days

Barista experience

Good knowledge of drinks, wine and food

Supervisory or managerial experience

Please complete the job application form on the next page and hand into the bar with a CV attached.

J O B A P P L I C A T I O N

LAST NAMES: _____ AGE: _____

FIRST NAMES: _____ DATE OF BIRTH: ____/____/____

NATIONALITY: _____ NI NO. : _____

ADDRESS: _____

A V A I L A B I L I T Y

Please tick boxes on shifts you are available to work

	TUES	WED	THURS	FRI	SAT	SUN
LUNCH	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
EVENING	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

ANY COMMENTS ON AVAILABILITY:

E D U C A T I O N

Please tell us about your most recent/highest level of education

School/College/University: _____

Start date: _____ Leave date: _____

Level of qualification: GCSEs / A Levels / BTEC / Apprentice / Degree / Masters / PhD / Other

W O R K E X P E R I E N C E

